



## **EcoSmart Insulating Shades Lifetime Guarantee**

Our EcoSmart Guarantee means that we strive in everything we do to make sure you are thoroughly satisfied with your EcoSmart shades. If you have questions or need help please us at 800-869-2199 or visit us online at EcoSmartIS.com. In support of our policy of creating raving fans, we offer our Lifetime Limited Warranty as described below.

### **COVERED**

by a Lifetime Limited Warranty

EcoSmart Insulating Shades are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).

- All internal mechanisms.
- Components and brackets.
- Fabric for a full 7 years from the date of purchase.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- EcoSmart motorization components are covered for 5 years from the date of purchase.

### **NOT COVERED**

by a Lifetime Limited Warranty

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and installation.

We will repair or replace the EcoSmart Shade or components found to be defective with same or like parts.

### **TO OBTAIN WARRANTY SERVICE**

Call us for technical support, certain parts free of charge, assistance in obtaining warranty service or further explanation of our warranty.

*In no event shall EcoSmart Insulating Shades be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

Different warranty periods and terms apply for commercial products and applications.